



## Simple.

Easy to install and use.

*PrintTracker*™ is the simplest solution for automating meter reporting, and for sending toner and service alerts from printers and copiers.



## Smart.

Reliable, full-range functionality.

*PrintTracker*™ products are designed to work specifically with you and your service provider. They are easy to use, efficient, and will save you time and money.



## Solutions.

Shared data model for continuous improvement.

*PrintTracker*™

- Provides meter, toner, service alerts and service history to your print device service provider automatically
- Sends print device info reports via email to your service provider
- Has low impact on your system and can be set to run at off-peak usage times
- Is highly secure and is currently used in banks, hospitals and schools.

**FREE 30-day Trial**



## Service.

Superior “direct-access” customer support.

### Testimonial

“The support team at *PrintTracker*™ is the most responsive I have ever worked with. They have looked at every issue in a timely manner and have even been able to tweak or customize our installations to meet our specific needs. They ALWAYS respond in a friendly and professional manner”

– *Bill Campbell, TPM Project Manager, RS Office Solutions*

**Your solution is waiting**

**FREE 30-day Trial**

***Are you bothered by requests for print meter information?***



***Do you run out of toner before supplies arrive?***

***Is your service company proactive to your needs?***

# Print Tracking Software

## What it can do for you

### *PrintTracker*™ Feature

Gathers page count meters from network devices.
Gathers toner levels and service alerts from network devices.
Monitors locally-attached printers including copiers & MFPs.
Posts data to a secure web server.
Meter data is to your print device service provider via email.
Multiple data storage options available. (Your location, servicer's location, or software provider's web server.)
Installation program under 4MB in size.
No .NET Framework conflicts
Quick device discovery – Requires just minutes of system time.
Performs periodic discovery to find new network devices.
Software updated monthly. (Ensures cutting-edge Meter and print device service alerts)
May be run from a USB drive.
Inexpensive print device insurance. (Helps to keep your print devices operating at peak efficiency.)
Extremely user friendly. (Once print tracking is in place, you won't even know it's there.)
Print tracking is available for most print devices in service today.
Supports devices with unique configurations.
Unsurpassed product support. ( <i>PrintTracker</i> ™ specializes in premier technical service)

In today's economy, companies are cost-cutting in every possible way. *Print Tracking* helps to cut costs by minimizing print device downtime.

*PrintTracker*™ Automates Meter data, device supply levels and service alerts are sent to your service provider, keeping your print devices operating at peak efficiency.

*PrintTracker*™ is Easy-to-Use. It is a low impact program that runs at your location

- Installation does not conflict with or require .NET Framework to operate.
- The program sleeps most of the time, so there is minimal impact to your network.
- Updated meter, toner and maintenance alerts are sent automatically to your print device service provider via email [per your time settings!](#)

*PrintTracker*™ is Secure!  
**FEAR NOT! –**

*PrintTracker*™ does not create security vulnerabilities, and is used in banks, hospitals, and schools--any place with high security needs. All of the data is encrypted before it is sent.

## *PrintTracker*™ benefits you'll enjoy:

- **Small, quickly downloaded, and easily installed** – A non-invasive software solution for gathering data from copiers and printers.
- **Eliminates Guesswork** – Discovers new imaging devices regardless of manufacturer (copiers, MFPs, etc).
- **Remote Capability** – No need to fax or call in meter data or service requests.
- **Highly Secure** – Proxy-compatible and secure, appropriate for banks, hospitals, schools, etc.
- **Decreases device downtime** – Sends low toner and service alerts – *at the thresholds you specify.*

## Frequently Asked Questions

- Q.** Is the *PrintTracker*™ software busy pulling meters all of the time?
- A.** *PrintTracker*™ sleeps most of the time, but wakes up two or three times a day to pull meters, toner levels and to check for service alerts. *PrintTracker*™ may also be set to perform network device searches. For reports - *PrintTracker*™ wakes up to send the scheduled report. If the workstation is off, the report will be sent when it is turned on.
- Q.** How much network bandwidth does *PrintTracker*™ use?
- A.** For a typical network segment, *PrintTracker*™ will send or receive about 80 KB of data when it pulls the meters. During network searches *PrintTracker*™ will send or receive around 150 KB of data per network segment.
- Q.** Can *PrintTracker*™ gather meter information from remote locations?
- A.** On workstations where *PrintTracker*™ is installed, it can gather meter (and status) information from devices at remote locations as long as SNMP communications between the device and the workstation are not blocked.
- Q.** How does *PrintTracker*™ send meter data? Is it secure?
- A.** *PrintTracker*™ communicates with the web server using the HTTPS protocol, similarly to how your browser communicates with the banking websites. HTTPS is a secure protocol. All of the data is encrypted before it is sent. It is very secure.
- R. Q.** Does *PrintTracker*™ have a Privacy Policy?
- A.** Definitely! *PrintTracker*™ polls only print device activity – your information is only shared with you service provider.

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